

North, South, East and West: Best Practices in Information Literacy Services for International Students at Arizona Universities

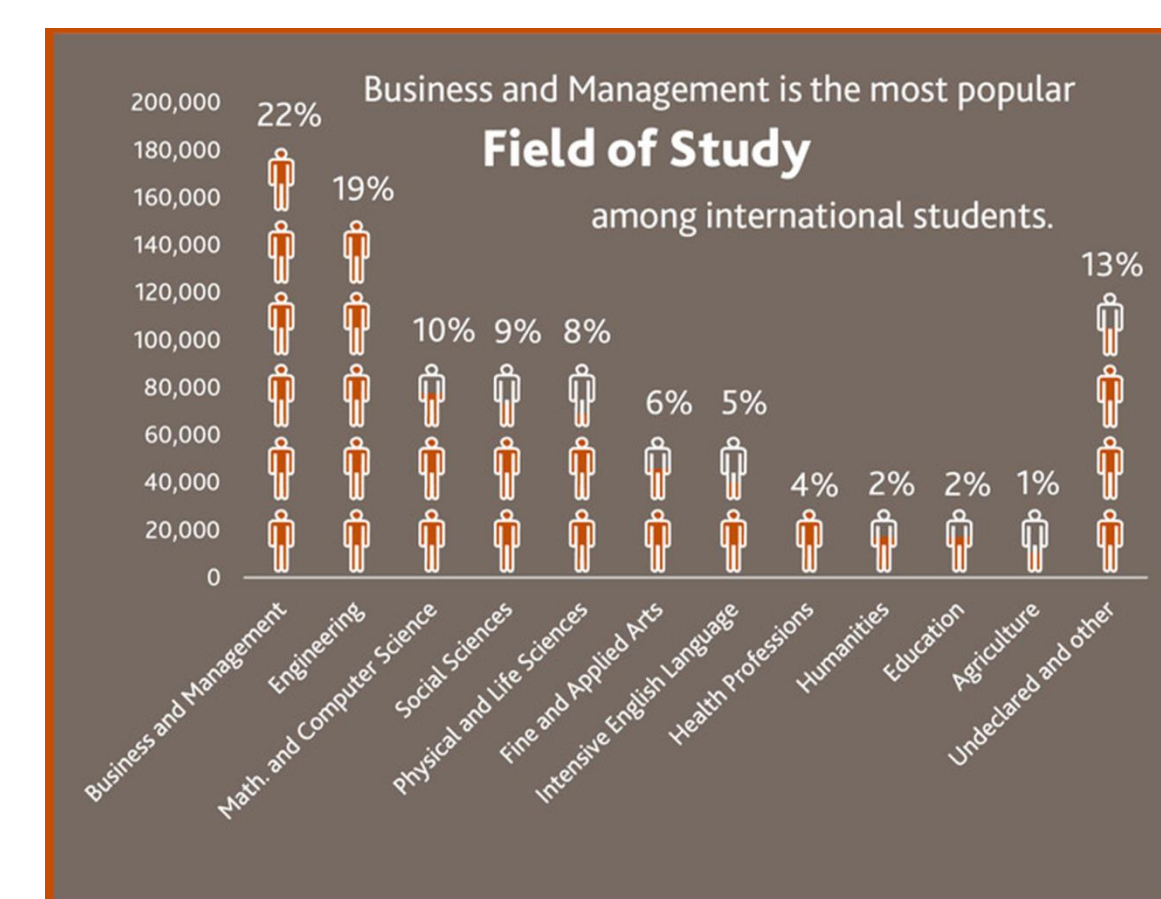
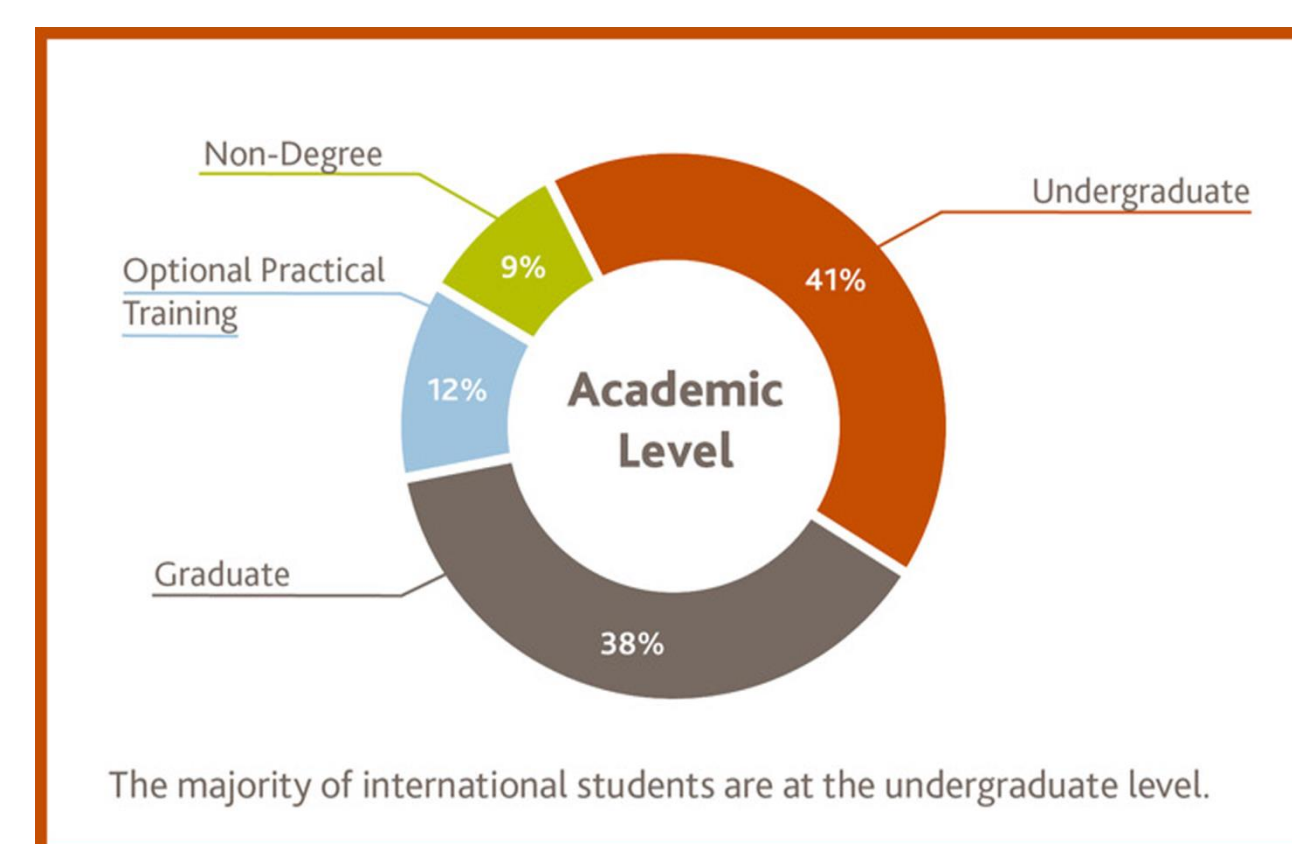
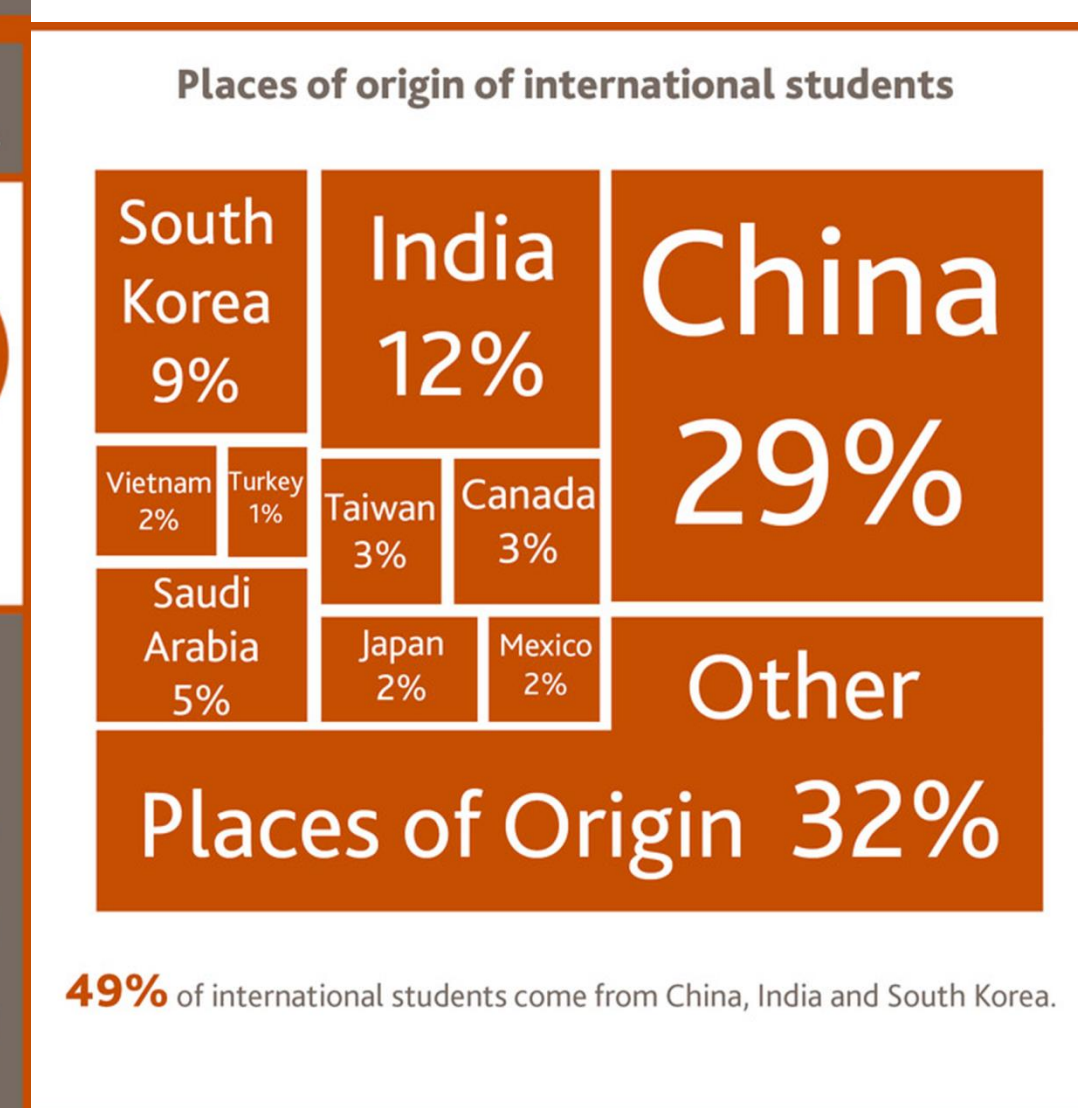
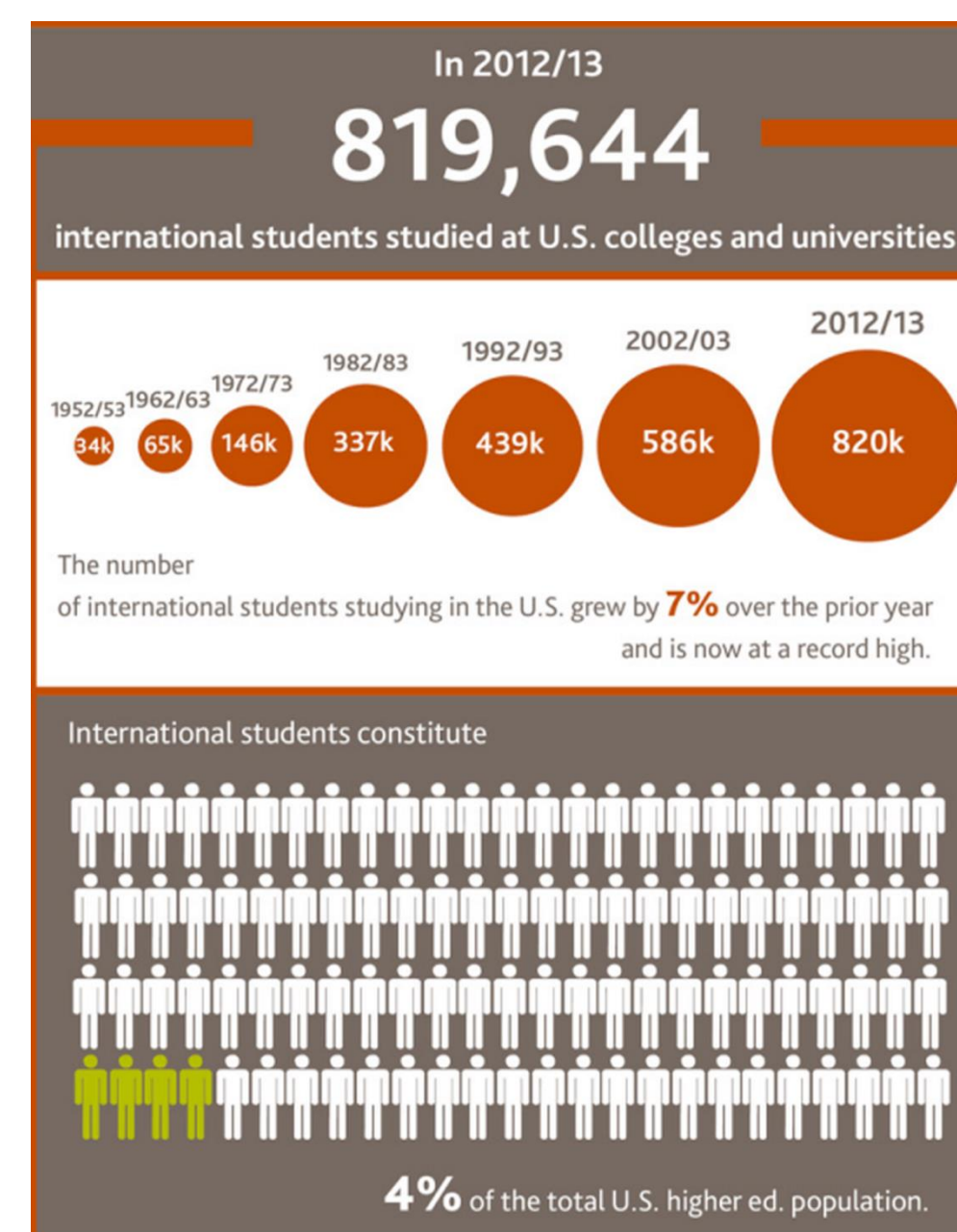
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Abstract

Librarians from the two largest public universities in Arizona will provide perspectives on meeting the academic and cultural needs of international students in their respective libraries. The presenters will focus on:

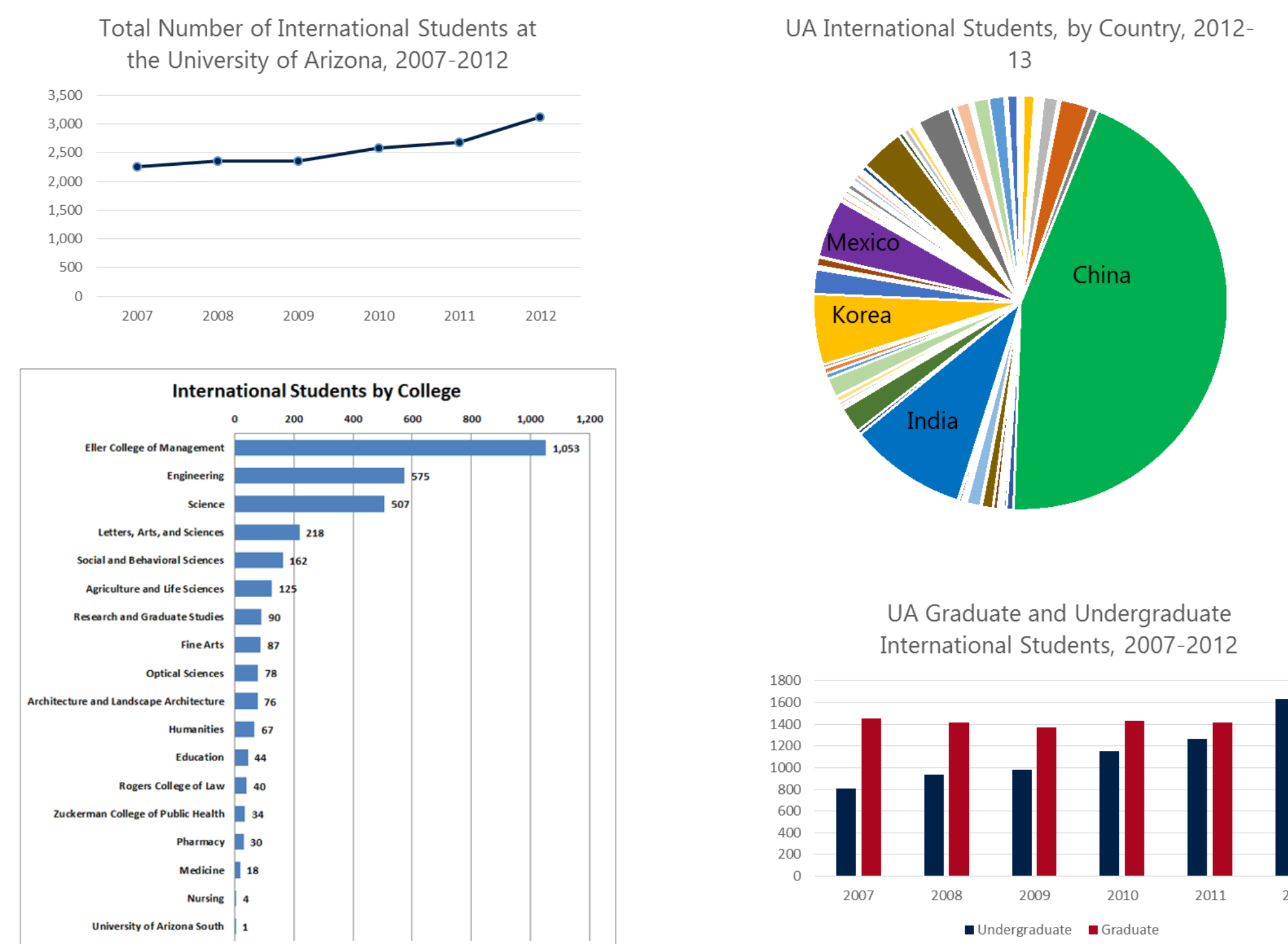
- (1) strategies to promote information literacy skills of international students in libraries
- (2) what their libraries are doing to improve services to meet the needs and encourage library use among international students
- (3) partnerships that have been established with other academic departments on campus

Background Information



@ University of Arizona

International Students at the University of Arizona

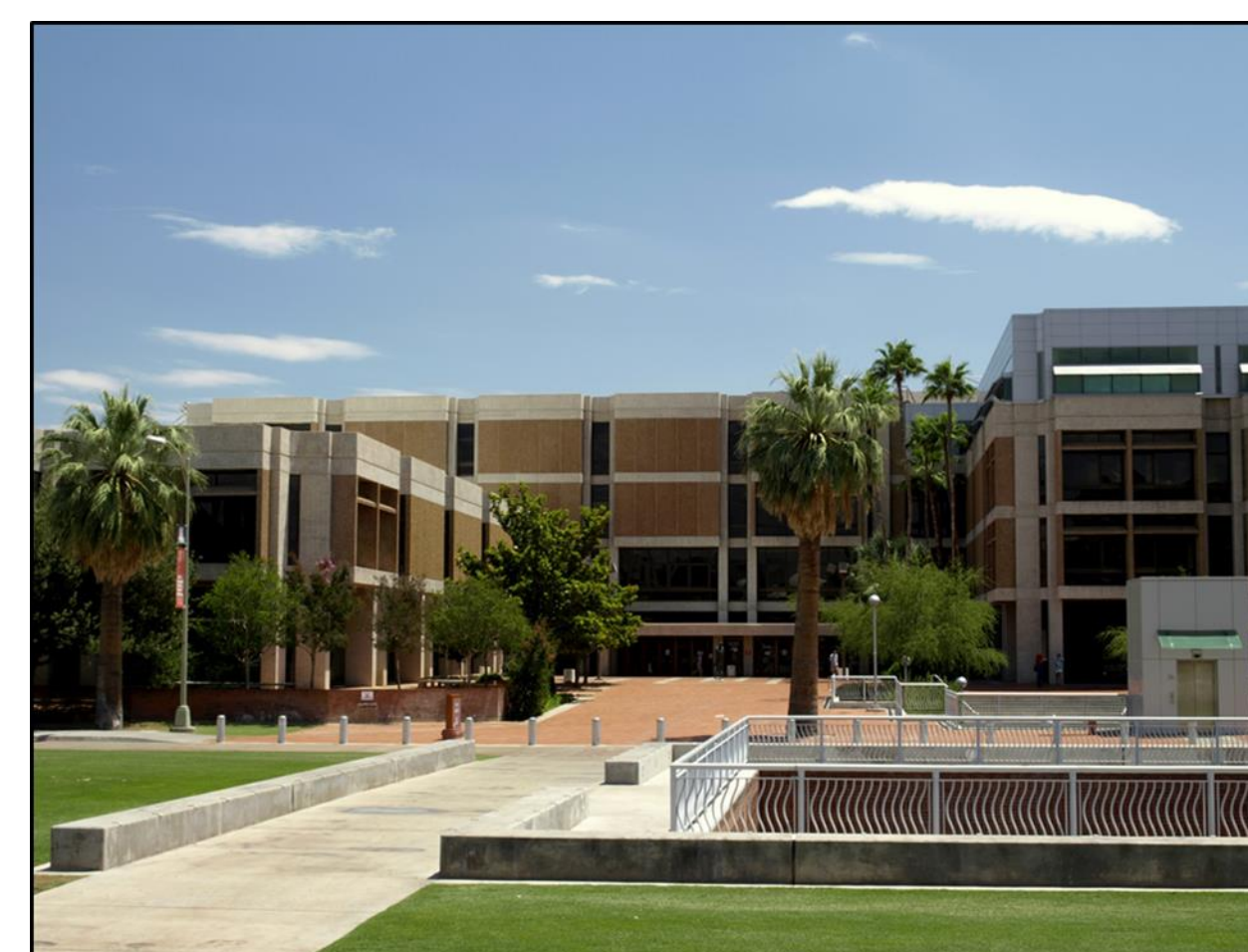


Charts created by Niamh Wallace, Assistant Librarian, University Libraries, University of Arizona

Information Literacy Services

Information literacy services for international students enrolled at the UA include:

- International Student Orientation sessions at beginning of Fall & Spring semesters
- Course-integrated instruction sessions
- Online tutorials
- Workshops through the UA's Think Tank
- Individual consultations with liaison librarians



CENTER FOR ENGLISH AS A SECOND LANGUAGE



Established in 1968, the Center for English as a Second Language (CESL) is the only nationally accredited intensive English program in Arizona. The UA Libraries work closely with CESL to provide information literacy services to the following programs:

- Intensive English Program
- ESL Bridge Programs
- Teacher Training Programs
- Evening Program
- Skill classes
- Teen English Program
- Online Program
- Tutoring Program
- Pre-Academic Orientation Programs for Fulbright or Humphrey Scholars

@ Arizona State University

Numbers of International Students for 2012-13

- 6,645 International students from 120 nations: (1) China (2) India (3) Saudi Arabia
 - 2,060 Engineering; 1,102 Business
 - 34% increase 2010-12
- According to the Institute of International Education, ASU ranked 11th among U.S. universities as a choice for international students in 2012-13.

Programs

More than 2,000 international students and scholars participated in approximately 120 instruction sessions/orientations in 2013-14.

American English and Culture Program



2013-2014
 Approximately 32 instruction sessions/orientations: for Faculty from Chinese and Iraqi universities, among others

Summer & Fall Semesters 2014
 Approximately 20 instruction sessions to date: for students from Italian high schools and the University of Guadalajara in Mexico

Serving International Groups

- Mary Lou Fulton Teachers College programs:
 - India Support for Teacher Education (InSTEP)
 - International Leaders in Education
- College of Public Programs: Young African Leaders Program
- Cronkite School of Journalism: Hubert H. Humphrey Fellows
- Melikian Center: Fulbright Language Teaching Assistants
- Fulbright students and scholars
- Master of Healthcare Innovation students from China



\$4.3 million USAID grant awarded to Teachers College to host more than 100 teachers from India



25 Young African Leaders –program sponsored by the U.S. State Department

Information Literacy Services and Resources



Library Guides

- ✓ AECP Research (American English & Culture Program): <http://libguides.asu.edu/aecp>
- ✓ InSTEP: <http://libguides.asu.edu/InSTEP>
- ✓ Open Access: <http://libguides.asu.edu/openaccess>

Services & Resources

- ✓ Research consultations with multilingual librarians and library staff
- ✓ Foreign language materials (books, newspapers, and other resources)
- ✓ Tutorials
- ✓ Academic integrity and plagiarism
- ✓ Open access and issues in scholarly communication
- ✓ Copyright, patent and trademark information



Institute of International Education. (2013). Open Doors Report on International Educational Exchange. Retrieved from <http://www.iie.org/opendoors>